

1.1.3 Reduce Outstanding Delinquencies

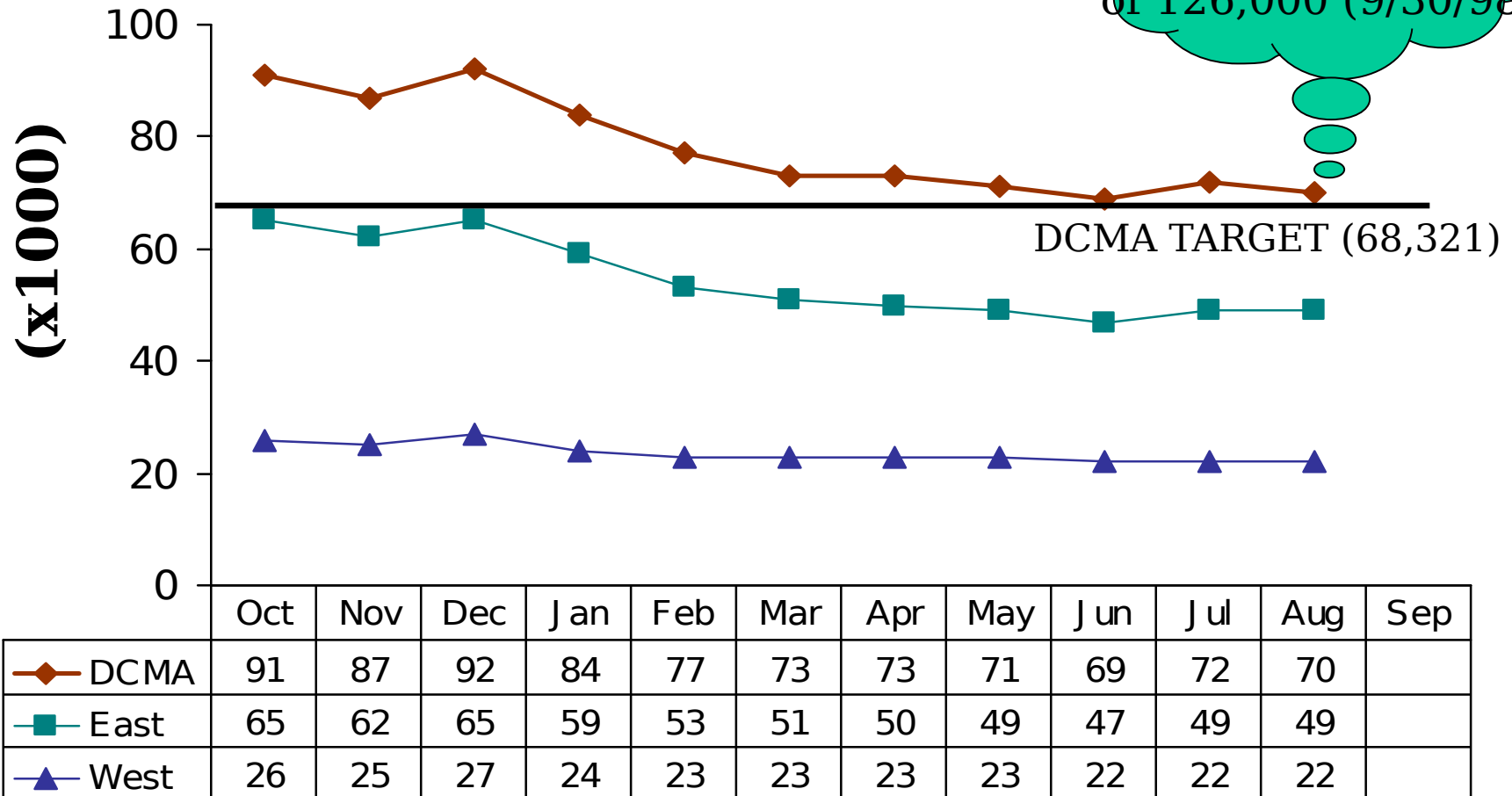
29 Sep 00 Update - Actions completed

- * Hosted an IPT chartered to revise the root cause to delinquency listing. The IPT's revised list of cause codes, which now contain causes common to the entire End-to-End procurement process, will aid the root cause analysis process.
- * Revised the Schedule and Delivery Management One Book chapter to incorporate suggestion's for improvements made during the past year.
- * Updated Delivery Mgmt Homepage to included Best Practices, FST training modules, and other Process Enabling tools.
- * Briefed SPI Executive Council on On-Time Initiatives.

1.1.3: Reduce Outstanding Delinquencies

(≤ 1 YEAR LATE)

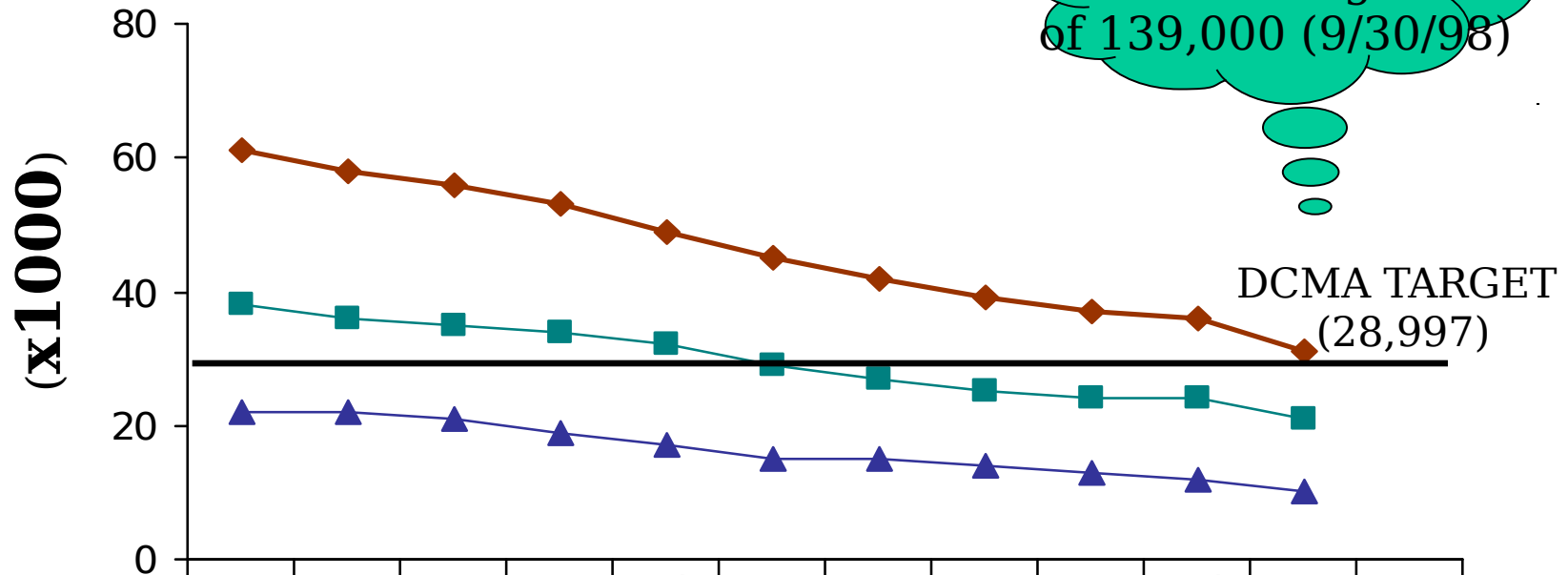
44% reduction from DCMA Starting Point of 126,000 (9/30/98)



FY 2000

1.1.3: Reduce Outstanding Delinquencies (> 1 YEAR LATE)

78% Reduction From DCMA Starting Point of 139,000 (9/30/98)



	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
DCMA	61	58	56	53	49	45	42	39	37	36	31	
East	38	36	35	34	32	29	27	25	24	24	21	
West	22	22	21	19	17	15	15	14	13	12	10	

FY 2000

1.1.3: Reduce Outstanding Delinquencies

- **DESCRIPTION:** Reduce delinquencies less than one year late by 25% and those over a year late by 52%.
- **FY 00 GOAL:** Less than 1 year late 91,095 to 68,321. Greater than 1 year late from 60,412 to 28,997.
- **OCT- AUG 00 RESULTS:**
 - Less than One Year Late: 69,815 (-23.4%)
 - Greater than One Year Late: 31,318 (-48.2%)
- **RATING:** Green on \leq 1 year late. Green on $>$ 1 year late
- **EOY STATUS:** Green on \leq 1year late and Green on >1 year late.

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Constitute 45%
of DCMA Total

CMO	DLNQT
DCM MANASSAS	6278
DCM PHILADELPHIA	4105
DCM VAN NUYS	2708
DCM DALLAS	2524
DCM BIRMINGHAM	1338
DCM ATLANTA	1278
DCM PHOENIX	1268

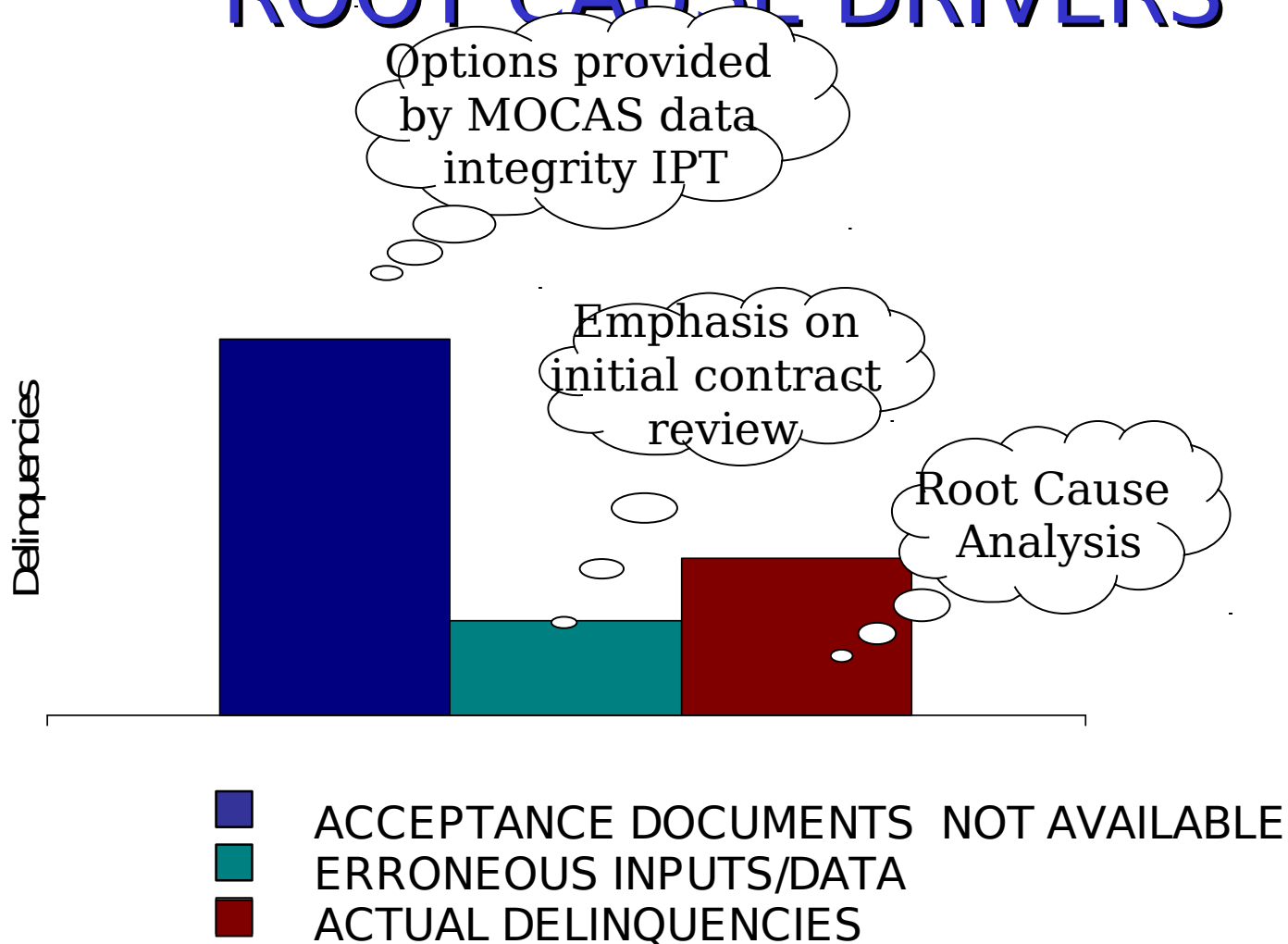
CMO	DLQNT
DCM MANASSAS	6918
DCM PHILADELPHIA	6776
DCM CLEVELAND	3722
DCM ATLANTA	3241
DCM VAN NUYS	3109
DCM BALTIMORE	2937
DCM HARTFORD	2546

> 1
YEAR

<=1
YEAR

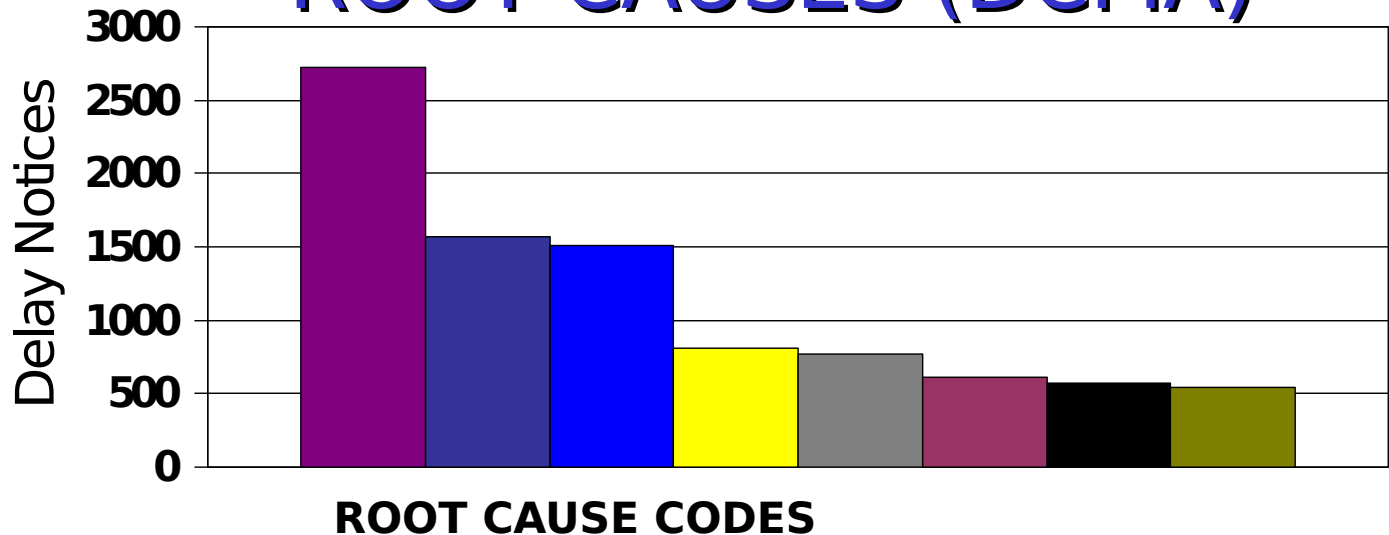
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ROOT CAUSE DRIVERS



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ROOT CAUSES (DCMA)



- Production scheduling deficiencies.
- Vendor/subcontractor problem, basic material shortage
- Vendor/subcontractor problem, scheduling deficiencies
- Vendor/subcontractor problem, material furnished rejected
- Production plan inadequate.
- Production -- shop overload
- Strike, prime contractor.
- Contract modification/amendments, requested by contractor.

Delinquency Reduction Strategy FY2001

- IPT to revise root cause codes to include End to End drivers. (21-25 August)
- Task memo to field activities to use new root cause list and apply to sample of delinquencies. Provide results to District/HQ. (Oct 00)
- IPT meeting with pacing CAO reps to identify strategies to eliminate top causes. (Nov 00)
- Brief findings at EOY MMR